

FARM & PET SITTING AGREEMENT

Mountain Pets, LLC Joanna Taylor, Port Matilda PA 16870 (814) 321-5977, joanna@mountainpetsitting.com

Client Information

Name
Address (street/city/zip)
Cell/texting phone E-mail
Opt out to NOT receive photos and daily updates of your pets(s) via text during your absence
Opt out to NOT allow photos of your pet(s) to be posted on Mountain Pets web and social media pages
Total # of Pets in the Home Dogs Cats Birds Aquariums Caged Mammals Reptiles Horses Chickens Goats Cows Other (please list)
Animal Information <i>Prior to your departure, please provide on a separate piece of paper: 1) Specific feeding instructions</i> <i>and 2) verbal/visual commands and cues. Also, please prepare an extra day of food in case of</i> <i>unforeseen delays in your return.</i>
Pet's name & ageSex/spay/neutered
Breed/colorWeight
Use space on page 3 to include additional pets info.
Up to date Rabies vaccination and county registration
Collar, harness, leash/lead special requirements
Pet Behavior and Health Disclosures
Amount food per meal (additional space page 3)
Describe any mealtime eating quirks or management strategies (eg. put in crate to eat, wet food if
picky)
Food/treat restrictions/allergies
Flight risk (running away)
Potty accidents in the house
Excessive or dangerous jumping on people
Fears/phobias
On-leash behavior (e.g. pulls, squats)
Growl, lunge or bark at other dogs Dog walking instructions/restrictions

Biting incident history
Kicking history (horses)
Average daily activity/exercise description
Exercise/activity restrictions
Additional notes
Home/Farm Details
Feeding locations
Food/treats location
Leash/lead storage location
Cleaning supplies location
Outdoor poop disposal
Indoor accidents cleanup and disposal
Litter box location(s)
Disposal of litter box contents
Additional notes

Home/Farm Access

Parking location during visit				
Is a security system in place?	🗆 Yes 🗆 No			
Alarm Company's Name/Phon	e			
Access Code	Alarm Instructions			
Lock Box Code	Door Code	Garage Door Code*		
*We must also have a house key if garage door code/opener is used for home access				

Key Tested and received \Box Yes

Permission to use your restroom	□ Yes	🗆 No
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Other Services During Sitting Visit

- □ Bring in mail/newspapers □ Open/close curtains
- □ Water plants □ Fill outdoor bird feeders
- □ Alternate lights □ Take recycling and garbage to curb (days)
- □ Other _____

Emergency Contacts

Emergency Contact Name & Address:		
	Phone:	
Trusted Neighbor Name & Address:		
	Phone:	
Veterinarian Name & Address:		
	Phone:	

In the event the pet sitter arrives to the home to discover a home emergency such as the electricity is off, pipe is broken, etc., AND you cannot be reached, what should the pet sitter do?

□ Notify emergency contact □ Contact others below

Landlord	_Electric Company
Plumber	_Electrician

Other people or service companies which may be at the home when the Pet Sitter arrives to the home (cleaning service, etc.)

Pet Guardian Assignment

In the unlikely event that you are unable to return and assume care of your pet(s), please list the name of the person(s) we should contact to take over the care of your pet(s) (if necessary) until final pet guardianship is determined by arrangements made in your will or other legal documents. Please be sure that you have notified the person(s) below that you have listed them as your emergency pet guardianship contact and that we have been given their contact information. This cannot be yourself.

Pet	Guardian Name:	F	Phone:	

Additional Notes:

TERMS & CONDITIONS Mountain Pets, LLC

The parties herein agree as follows:

- This Agreement will take effect upon signature by both Client and Mountain Pets and will remain in effect for a year, or less than a year if terminated by either party as provided below in Item 15. The dates of the first service period of this agreement are _______. Client may make text/email/phone reservations for additional service at any time during the term of this Agreement, subject to Mountain Pets availability. All scheduled days of service will be governed by all the terms of this Agreement. Advance notice is much appreciated as possible and every effort to accommodate all requests will be made.
- The rates are as follows: Within 10 miles one-way: \$25/30 minutes with each additional 15-minutes at \$10 or \$45/60 minutes; 10-20 miles: \$35/30 minutes with each additional 15-minutes at \$10 or \$55/60 minutes; 20-30 miles: \$50/30 minutes with each additional 15-minutes at \$10 or \$70/60 minutes. Other assessed fees for the first scheduled service period are \$______. TOTAL # VISITS and FEE expected for the first service period is \$______.

To the extent additional visits are requested or approved by client, or otherwise authorized under this Agreement, such additional visits will be charged at the same per visit rate set out above.

- 3. A 50% deposit of estimated service is required to hold pet sitting reservations between Memorial and Labor Day week, on all federal holiday weeks throughout the year and Penn State Spring Break. Deposits will be refunded at 100% if booking is cancelled 30 days prior to the start date of service. Deposits will be held as credit for future bookings if booking is cancelled 29-8 days prior to the start date of service. Deposits will be nonrefundable nor held as credit if booking is cancelled within 7 days of the start date of service. The deposit required to hold bookings will be invoiced following receipt and processing of a completed agreement or following agreement between repeat clients and Mountain Pets.
- 4. Final Payment: Client acknowledges that payment is due to Mountain Pets on the last day of each service period. An invoice will be emailed to Client the day prior to the commencement of each service period. Overdue accounts are subject to a service charge of 1.5% per month.
- 5. Client acknowledges that pet sitting visits will occur within a time block rather than an exact time, due to the unpredictable nature of pet sitting visits, traffic, etc., unless otherwise arranged and agreed upon by Mountain Pets and client. If otherwise, pet sitting visit must occur as close to specified times as possible. Times: ______.
- 6. Mountain Pets LLC is authorized to perform care and services as outlined on this Agreement. Both Mountain Pets and Client recognize that the welfare of the animal is the highest priority. If in Mountain Pets judgment additional services become necessary during the service period to properly care for the animal, Mountain Pets will first make reasonable attempts to contact Client. If Client cannot be contacted for whatever reason, Mountain Pets is authorized to undertake such additional steps as may in the reasonable judgment of the Owner/Pet Sitter be necessary or appropriate for the health and welfare of the animal, including but not limited to (a) consultation with Client's Veterinarian listed above, or with an emergency

veterinary care provider should Client's Veterinarian be unavailable; (b) authorizing care and treatment as recommended by Client's Veterinarian or an emergency veterinary care provider (excluding euthanasia) up to a maximum cost of \$______; and (c) such other steps as may in the reasonable judgment of Mountain Pets be necessary or appropriate for the health and welfare of the animal. Client agrees to be responsible for all fees and expenses incurred for care and treatment of the animal pursuant to this paragraph, and releases and holds Mountain Pets harmless from all liabilities related to transportation, treatment and expense. Client agrees to reimburse Mountain Pets for any expense incurred, plus any additional fees for attending to animal's needs or any expenses incurred for any other home/food/supplies needed.

- 7. In the event of inclement weather, natural disaster or circumstances beyond our control, e.g. acts of terrorism, etc., Mountain Pets is entrusted to use best judgment in caring for pet(s). Mountain Pets, LLC will be held harmless for consequences related to such decisions.
- 8. Mountain Pets LLC agrees to provide the services stated in this Agreement in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, Client expressly waives and relinquishes any and all claims against Mountain Pets LLC arising out of or relating to the provision of services hereunder, except those arising from gross negligence or willful misconduct on the part of Mountain Pets LLC. Should Owner/Pet Sitter or any authorized person accompanying Owner/Pet Sitter sustain any injury, disease or other harm in the course of providing services hereunder, client will indemnify Mountain Pets LLC and hold it harmless with respect to all loss, expense and damage caused thereby, except those arising from gross negligence or willful misconduct on the part of Mountain Pets LLC.
- 9. Refunds will not be issued for service visits not performed due to an early return of the Client. Service credits for early returns due to an emergency will be considered on a case-by-case basis. Client agrees to give ample, advance notice if add-on visits are desired or to extend any service period. Mountain Pets will make a good faith effort to provide service for unscheduled add-on visits if a true emergency but may not be able to fulfill nonemergency add-on requests.
- 10. In the event of personal emergency or illness of Mountain Pets which will interfere with the ability to fulfill responsibilities in this Agreement, every attempt will be made to notify Client and the emergency contact identified on page 4 of this agreement regarding such situation. In the event Client nor their emergency contact can be reached, Client authorizes Mountain Pets to arrange for another qualified person to fulfill responsibilities as set forth in this Agreement. In such case, Mountain Pets will remain fully responsible for the proper discharge of all services under this Agreement.
- 11. Clients of Mountain Pets can choose to keep a key on file with PPS at no charge or have keys returned at end of reservation for a fee. For insurance and liability reasons, a key cannot be left outside the home on the last visit. Similarly, a key cannot be left inside the home on the last visit in the event you are unable to return on time as planned. A \$15.00 charge is incurred by the client for USPS key return services or \$25 to return in person.

- 12. Locksmith Clause: In the event the Pet Sitter is required to employ a locksmith to gain entry into Client's premises due to a malfunction of the lock or a failure of the Client to leave keyed access, it shall be the responsibility of the Client to reimburse for all costs incurred. The Client expressly gives Mountain Pets the authority to employ a locksmith on Client's behalf in the event of the above occurrences.
- 13. Job Sharing Clause: If anyone else has access to your home while the pet-sitting job is being performed, Mountain Pets can assume no liability for any damages or losses to your home or pet for the entire length of the pet sitting job.
- 14. Dogs & Horses Only: Clients dogs are to be current on annual rabies vaccination as well as dog registration in the county of residence.
- 15. Dogs Only: Clients dogs must wear an ID tag (or collar) stating their name and Client's phone number (pet appropriate).
- 16. Mountain Pets LLC will hold and maintain a liability insurance policy and bonding, to include general liability coverage and care, custody and control coverage.
- 17. Mountain Pets LLC and Client each may terminate this Agreement at any time by written notice to the other. Mountain Pets will be entitled to payment for all services rendered until notice of termination is received, and for any transition services reasonably required to provide for the health and welfare of Client's pets. Mountain Pets will not terminate during a period of scheduled service unless Mountain Pets determines, in her sole discretion, that a danger exists to the health or safety of humans, clients' pet(s) or Mountain Pets owners' animals. If such concerns preclude Mountain Pets from providing further care of the pet, then Client authorizes pet to be placed with Emergency Contact, Pet Guardian or licensed kennel with all charges therefrom to be charged to Client. Every attempt will be made to notify Client regarding such situation.
- 18. Client acknowledges that by signing below, he/she is providing written approval for the provision of services by Mountain Pets during any service period scheduled by Client and accepted by Mountain Pets. Agreements will be reviewed and updated annually for repeat clients.

I have reviewed this Service Agreement in its entirety. The information provided by me is complete and accurate and I agree to all its terms and conditions as set out above.

Client Signature

Date

Mountain Pets Owner/Pet Sitter Signature

Date